



Message from the Hospital President & CEO

s we welcome a new year, I can't help but feel immense gratitude for our hospital heroes who continue to heal and recover from the pandemic and the emotional stress that was placed upon them. Our number one priority is to safely care for those in our communities who come to us for their health care needs. While we are committed to our mission of service and caring for this community, St. Mary remains focused on our key growth initiatives and expanding our services.

I am hopeful that as we turn the corner on this pandemic, our road to recovery will be a successful one. In staying focused on our mission and providing exceptional care, we look ahead to bring the newest in medical technology to enhance the excellent care we provide to patients.

St. Mary has received numerous accolades for outstanding care recently, including Healthgrades recognition as a recipient of the 2023 Critical Care Excellence Award[™], which ranks us among the top 10% of hospitals in the nation for critical care services. Additionally, we remain a Certified Comprehensive Stroke Center and received the Gold Plus award from the American Heart/Stroke Association.

The power of philanthropy to make a real and lasting impact is highlighted in the stories you'll read in this issue, including a spotlight on the hospitalist program led by Dr. Babak Gachpaz, the CARE Center migration project and the impact of our community benefit.

There is so much to be grateful for at our hospital and we look forward to celebrating our 100 year anniversary in the coming months. Thank you to all of our donors, you help make our vision of providing the best patient care a reality each and every day. We could not do this work without you.

With gratitude,

Carolyn Caldwell, FACHE

Hospital President & CEO

Dignity Health - St. Mary Medical Center



Tim Aldrete Chair Foundation Board of Trustees

Message from the Foundation Chair

s Chairman of the Foundation Board of Trustees, it is my honor to share with you, the greater Long Beach community the latest developments at St. Mary Medical Center. Our physicians, nurses and staff of 1,400 employees help St. Mary lives its values of compassion, inclusion, integrity, excellence and collaboration for nearly 100 years.

St. Mary Foundation helps play a vital role in providing over \$4 million annually to the Medical Center in equipment and programmatic support to advance the level of care. This includes, but is not limited to, the CARE Center Migration Project, which will help bring the CARE Center, our comprehensive center for those impacted with HIV under one roof. Thanks to generous support St. Mary brings a unique blend of state-of-the-art technology and quality care while advancing social justice for all.

On behalf of St. Mary Medical Center Foundation, St. Mary Medical Center staff and the Foundation Board of Trustees, thank you for entrusting us with your most valuable assets your loved ones.

In grateful service,

Inside

Philanthropy

Sharon McNealy shares her inspiration for her philanthropy

P 5

Investing in Patient Care

Implementation of a hospitalist program has helped improve patient experience and patient satisfaction

P 7

A New Model of CARE for the Unhoused

St. Mary Medical Center serves as pilot hospital for idenitifying and connecting those who are unhoused with support from Healthcare in Action

P 9

Guardian Angel

Learn more about how to honor a caregiver or hospital staff member for their service.

P 10

Our Impact in the Community

St. Mary plays a key role in identifying and addressing health disparities to help those who are most vulnerable.

P 11

Holiday Party

Highlights from the 2022 Holiday Party honoring Dr. Robert Lugliani, Long Beach Police and Long Beach Fire departments.

P 16

Decades of Dedication

Paying tribute to St. Mary employees who have demonstrated their commitment to our ministry.

P 17



News and Notes

Annual Charity Golf Classic benefits Comprehensive Stroke Center

Last summer, the St. Mary Medical Center Foundation presented its 29th Annual Charity Golf Classic. A warm thank you to everyone who attended and helped make our fundraising event a success! Altogether, close to \$150,000 was raised for Dignity Health - St. Mary Medical Center's Comprehensive Stroke Center.



Left to Right: Staff Member Jennifer Bourgeois, Celines Luna, Left to Right: Lindsay Mais, Winner of LA County Sheriff Robert Luna, Golf Tournament Co-Chair Tim Aldrete.



Women's Longest Drive and Steve Dunn, Certificate Winner Randy Gordon Tournament Co-Chair.



Left to Right: South Coast Plaza and Jennifer Bourgeois.

Ribbon Cutting Ceremony for "Spark at Midtown"

St. Mary Medical Center is honored to be part of Long Beach's latest affordable housing project called "Spark at Midtown." Thanks to collaboration with LINC Housing Corporation, 95 families now have a safe and comfortable home with access to an on-site YMCA and a St Mary Medical Center clinic to mange their health and wellness. Our Hospital President, Carolyn Caldwell, was on-hand to share a few words of hope and gratitude with those present at the grand opening event.





CARE Center Migration project

The CARE Center at Dignity Health – St. Mary Medical Center was founded at the rise of the AIDS crisis in 1986. Since its inception, CARE has expanded to provide support for over 2,000 clients with over 17 services bearing need for a central location for the CARE Center to call "home". This year, the CARE Center at Dignity Health – St. Mary Medical Center will begin phase 1 of its migration process to the 1040 Elm building on campus and bring all of its services under one roof – medical clinic, social services, dental clinic and program office. Centralizing all of CARE's services will not increase continuity of care for clients but will also provide future room for the CARE Center to grow as it expands its footprint to over 21,611 square feet.

St. Mary Medical Center poised to celebrate 100 years of healing ministry in 2023

In anticipation of the centennial year – a tagline has been developed by one of St. Mary's employee, Alexander Ortega. The celebration of the centennial will take place from March 2023 - March 2024. A variety of celebrations will take place as an opportunity to say thank you to the community for their support of our ministry.

Centennial Tagline: Your Health -**Our Mission** 100 Years



Welcoming Our Newest Foundation Trustees

St. Mary Medical Center Foundation is proud to welcome eight new Trustees to the Foundation Board this year: Dr. Tiffany Brown, Dr. Azadeh Farin, Jennifer Lumsdaine, Celines Luna, Jack Nemeth, Michelle Pagtakhan, Christopher Pook, Dr. Lourdes Ramos-Rivas.

Dr. Tiffany Brown serves as the Assistant Superintendent of School Support Services, which combines the work of the Offices of Special Education and Student Support Services. While Dr. Brown holds great value in the education of all students, she has had particular career focus on providing advocacy and a voice for underserved populations.

Dr. Azadeh Farin, FAANS, FACS, is a fellowship-trained and board-certified neurosurgeon with experience in a wide range of neurosurgical procedures. Dr. Farin is proud to be among only 200 female neurosurgeons in the United States.

Jennifer Lumsdaine is a partner at TLD Law, LLP. Her practice focuses on assisting fiduciaries and businesses both in litigation and in formulating best practices to prevent litigation.

Celines Luna recently retired from the Federal Bureau of Investigations after 26 years of service as an Intelligence Analyst. Celines Luna and her husband LA County Sheriff Robert Luna both serve on boards of St. Mary Medical Center.

Michelle Pagtakhan works as the Manager of the Broadlind Hotel and is the Founder and the Executive Director of the You Run this Town Foundation – an organization which provides enrichment programs to underserved youth, work-study internships, scholarships, and community partner engagement programs.

Christopher R. Pook, who was born in England, is generally regarded as one of the most innovative motor sports executives in North America. He is responsible for the creation of the annual Grand Prix of Long Beach, now in its 47th year; he has 'created' temporary circuit racing venues in Las Vegas, Dallas, Meadowlands, Denver, Del Mar and St. Petersberg.

Jack Nemeth has been active in the Long Beach community as a real estate broker and investor and Trustee of a few estates. Jack is currently working with the LGBTQ Center of Long Beach to help administer a trust in which they are beneficiary and has helped with fundraising in the past for a few organizations in Orange county.

Dr. Lourdes I. Ramos-Rivas, is the President and CEO of the Museum of Latin American Art (MOLAA) in Long Beach, California. Having an extensive international trajectory directing museums, developing exhibitions and cultural projects of innovation, she is the first Latin American woman to serve as a member of the Accreditation Commission of the American Alliance of Museums (AAM).



Dr. Tiffany Brown



Dr. Azadeh Farin





Celines Luna



Michelle Pagtakhan



Christopher R. Pook



Jack Nemeth



Dr. Lourdes I. Ramos-Rivas

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Wled Wazni, MD

Donor and Employee: Double the Impact

hen Sharon McNealy first started work at St. Mary Medical Center, "Star Wars" was making its debut in cinemas, the television series "Roots" became a national obsession, and Elvis Presley died at the age of 42. The year was 1977, and Sharon had no way of knowing at the time that St. Mary would become her second home.

"I started at the lowest level in Finance, as an Accounting Clerk," she says. Forty-five years later, she has been promoted to Chief Financial Officer (CFO), the top position in St. Mary's financial services department. She earned that title the old-fashioned way, working her way up as a Payroll Clerk, Accounting Supervisor, Director of Finance, Controller and finally CFO. And through all those years, she has been one of St. Mary's most consistent donors. Why does she donate to her place of employment?

"I was raised Catholic, so I believe in giving back," she notes. "I care about my community, and the people who work here at St. Mary are like family to me." McNealy has two causes that are close to her heart: the CARE Center and the Diabetes program. Through the decades, she has designated her regular donations to help fund those two programs.

"Everyone in my family has been affected by diabetes," she states. "My mom, aunt and sister have all been treated here. We all struggle with it." One of McNealy's most heartwarming experiences was when St. Mary's renamed its diabetes program in her mother's honor. Today, the Juanita McNealy Diabetes Program is open to all who need it, providing education on Diabetes management; which is often not covered by health insurance.

"I am so proud of what we do here, and the CARE Center is like no other program," she says. The CARE Center helps any patient concerned with preventing or managing HIV to live life as symptom-free as possible. "I can see how giving has helped this program become what it is today," she asserts. "You can see the impact!"

She may be one of the longest-tenured employees at St. Mary's, but also one of its most dedicated. She attributes the deep relationships with her colleagues she has formed over the years as the reason she stays and supports the St. Mary Foundation. "We are a family-oriented facility, and the quality of care is fantastic," she declares. "I knew that they would take my money and do great things with it, and they have!"







"I care about my community, and the people who work here at St. Mary are like family to me." Sharon McNealy, Chief Financial Officer, St. Mary Medical Center























Investing in Patient Care

t. Mary Medical Center strives to stay at the forefront of cutting-edge medicine by offering the latest specialized services as they are proven to advance high quality patient care. Such is the case with St. Mary's hospitalist program, which was initiated at the medical center in September 2019.

"Hospitalists specialize in managing the care of patients who are in the hospital," says Babak Gachpaz, MD, Medical Director of the Hospitalist program. "We order tests and procedures, monitor each patient's status, adjust medications, evaluate the effectiveness of therapeutic treatments, and basically follow patients during their entire

stay until discharge." Hospitalists do their work entirely within the confines of the hospital and get to know the capabilities of every department, and the services they offer. They staff the hospital around the clock and in the evenings, they are often the only physicians onsite, with the exception of Emergency Department doctors, making them a valuable resource for the nursing staff.

"Many primary care physicians do not feel comfortable managing the care of patients in the hospital, or they may not be on staff here," explains Dr. Gachpaz. "For others, it is difficult to put in a full day of seeing patients in the office and then have to round on patients after hours."



Left to Right: Drs. Iris Partovi, Rasam Hosseinian, Babak Gachpaz, Wisam Khader, Christina Arcuri, Ravi Solanki, Rajveer Joea

For these reasons and more, primary care physicians wholeheartedly support the hospitalists program at St. Mary. "They also recognize the benefits of a consistent continuum of care," Dr. Gachpaz adds.

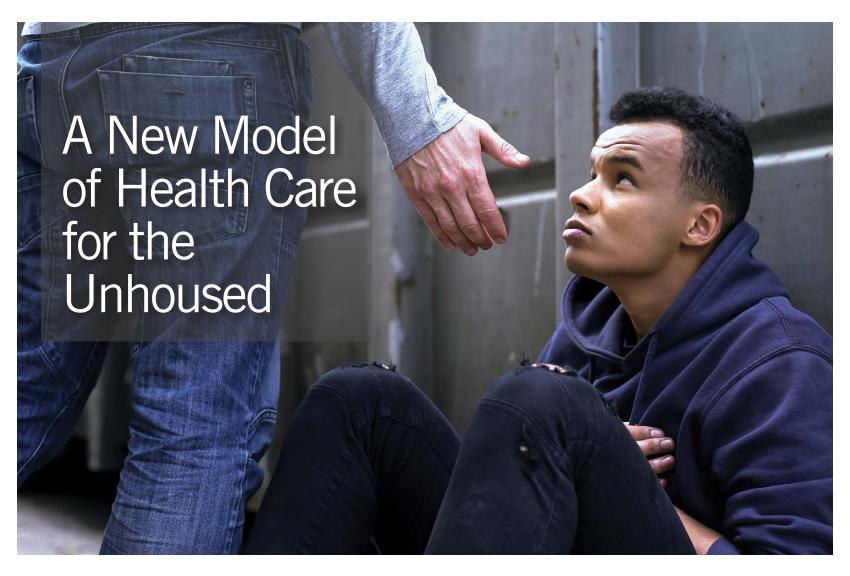
St. Mary's also has residents who are aspiring to become hospitalists when their training ends.

"Having hospitalists in-house improves communication

Hospitalist follow patients care during their entire stay.

As a specialty, hospitalists are relatively new and were not organized as such until the mid 1990s. When St. Mary's hospitalist program opened it had just two physicians, Babak Gachpaz, MD and Rajveek Joea, MD. Today the program has grown to eight hospitalists with plans to add more as the demand grows. As a teaching hospital,

between clinical staff, timeliness and access to care," Dr. Gachpaz states. "That leads to better quality care."



or too long, homelessness has been defined solely as a housing issue, but physical and mental health issues often serve as barriers to housing. With the population of unhoused individuals in California soaring to more than 161,000, Dignity Health - St. Mary Medical Center (SMMC) is proud to partner with Molina Healthcare of California, founding sponsor of Healthcare in Action, to provide care to its members who are experiencing homelessness.

Healthcare in Action launched in January 2022 and is a new, first-of-its-kind medical group that provides health care and other services to unhoused individuals. Using a "street medicine" model, the organization works to identify members experiencing homelessness by meeting them where they are, whether it be a street corner, under a bridge, or in a hospital, emergency room, recuperative care, or skilled nursing facility. Once people in need are identified, they are offered the option to sign up for Healthcare in Action's primary care services. To bolster these efforts, SMMC is serving as a pilot hospital for the referrals by identifying members experiencing homelessness and connecting them with Healthcare in Action.

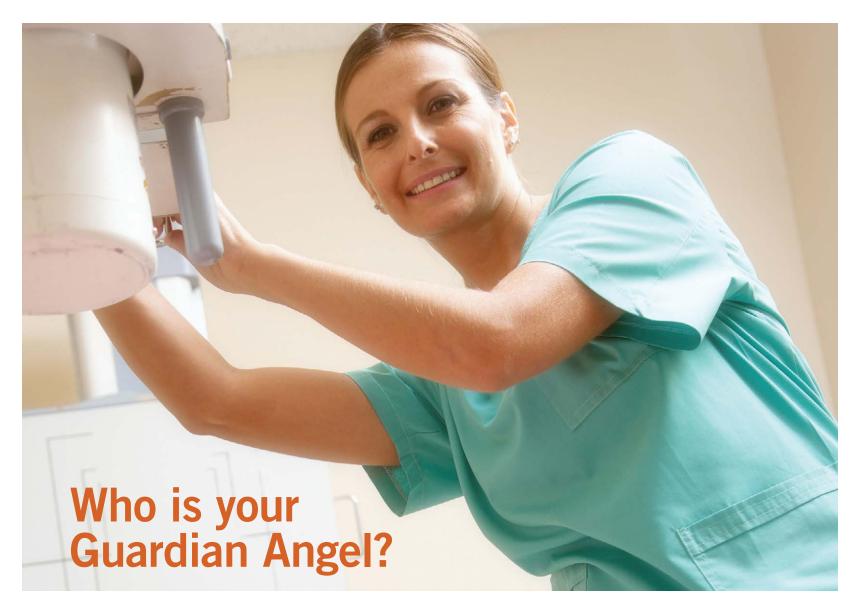
"Without brick-and-mortar facilities, Healthcare in Action can identify and develop a relationship with people who walk through the doors of St. Mary Medical Center who are seeking care and are unhoused," explains Carolyn Caldwell, President and CEO of SMMC. "Reaching out to this population minimizes challenges in the patient's road back to wellness."

Dr. Michael Hochman, CEO of Healthcare in Action, shares that the number one challenge of street medicine is consistently finding people in need. "We can increase our success rate by connecting with patients when they're in the hospital. That's an opportunity to catch them, identify them, develop a relationship over a few days, and then come up with a discharge plan together."

"Reaching out to this population minimizes challenges in the patient's road back to Wellness." Carolyn Caldwell, President and CEO, SMMC

The ultimate goal is to provide homeless individuals with the health care services they need so they can get their lives back on track. "It is an honor to work with an organization who shares our mission of improving the health of the people we serve, as we aim to advance social justice for all," says Caldwell.





Thank a team member who made a difference in your care!

St. Mary Medical Center is proud of our many team members who are dedicated to providing compassionate care to our patients; who know humankindness is the best medicine and practice it on a daily basis. They are our Guardian Angels.

Has a doctor, nurse, team member, or volunteer touched your life during your stay or visit? Have you experienced the power of humankindness?

You have the opportunity to say thank you by making a donation to the hospital in honor of your Guardian Angel. Each Guardian Angel will receive special recognition for their exceptional care. Your tax-deductible gift will ensure the hospital continues to fulfill its mission of serving our community.

To honor your Guardian Angel, please call us at 562.491.9225 or visit us at www.supportstmary.org





Annual Community Benefit Report





Our Impact on the Health of Our Community



Our Mission

As CommonSpirit Health, we make the healing presence of God known in our world by improving the health of the people we serve, especially those who are vulnerable, while we advance social justice for all.

Our Vision

A healthier future for all — inspired by faith, driven by innovation and powered by our humanity.



Our Service Area

16 Zip Codes



including Signal Hill, Wilmington, Carson, Paramount and San Pedro



More Than **500,000** People

Living Our Values:

The Economic Value of Community Benefit Provided in fiscal year 2022.



in charitable care for our Medicare patients





in patient financial assistance, community health programs, charitable care of Medicaid patients

Analyze Data & Community Input Evaluate Actions Taken 3 Year Cycle Implement CHNA Process Analyze Data & Community Input Prioritize Health Needs Cycle CHNA Report

Community Health Needs Assessment

Every three years a Community Health Needs Assessment (CHNA) is conducted by St. Mary Medical Center and its partners to identify significant health needs. Special attention is given to the needs of vulnerable populations, unmet health needs or gaps in services and input from the community.



Findings from the CHNA are used to guide the hospital's community health improvement programs and community benefit activities, as well as its collaborative efforts with other organizations that share our mission to improve health. St. Mary Medical Center also analyzes and evaluates previous actions taken to address community health needs presented in the previous CHNA.



Partnering to Identify Communities Needs

St. Mary collaborated with the Long Beach Department of Health and Human Services, The Children's Clinic and Memorial Care to conduct the Community Health Needs Assessment (CHNA) to form the Long Beach Community Health Needs Assessment Collaborative.













Collecting Data and Community Input to Identify Needs

- Primary data was informed by two methods key informant interviews with community members who have fundamental understanding of the needs in St. Mary's service area and focus groups with key individuals from the Long Beach community.
- Secondary data was collected from local, county and state sources to present community demographics, social determinants of health, health care access, birth indicators, leading causes of death, COVID-19, acute and chronic disease, health behaviors, mental health and substance abuse. Other considerations include, benchmark comparison data, and comparing community data findings with Healthy People 2030 objectives.



All Priority Health Needs Identified Across the Service Area

- Access to Health Services
- Chronic Diseases
- COVID-19
- Economic Insecurity
- Education

- Food Insecurity
- Housing and homelessness
- Mental Health
- Overweight and Obesity
- Pregnancy and birth outcomes
- Preventative Practices
- Substance abuse
- Violence and injury

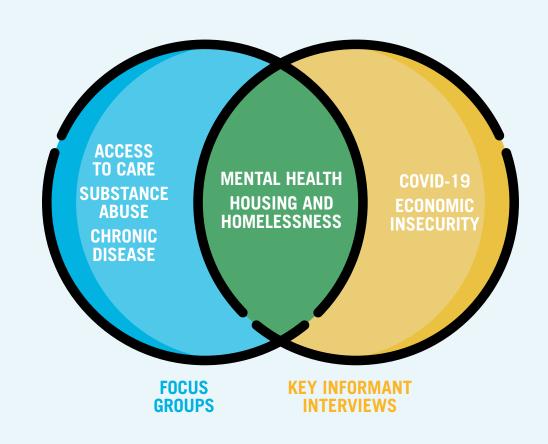
How Health Needs are Selected for Prioritization

- The Long Beach CHNA Collaborative developed an online prioritization survey to obtain feedback from key community members in the Long Beach area
- The following criteria was used to prioritize significant health needs from focus groups and key informant interviews:
 - Availability of resources to address a need
 - The perceived severity of a health or community issue as it affects the health and lives of those in the community

- Improving or worsening of an issue in the community
- The level of importance the hospital should place on addressing the issue



The Venn Diagram below shows the overlapping areas of needs that resulted across key informant interviews and focus groups.



Focus Groups priorities:

- Mental Health
- Housing and Homelessness
- Access to Care
- Substance Abuse
- Chronic Disease

Key stakeholder interview priorities:

- Mental Health
- Housing and Homelessness
- COVID-19
- Economic Insecurity

St. Mary Medical Center's Five Areas of Focus

Taking existing community resources into consideration, St. Mary has selected to concentrate on the following five health needs which we can effectively address given our available programs and resources. Severity, Disparities, Prevention and Leverage were four criteria utilized in prioritizing health needs.











How St. Mary is Addressing Five Priority Needs in Our Community



Access to Health Services

Bazzeni Wellness Center

No-cost health education and health screenings

CARE Program

HIV medical, dental, nutrition, and psychological and social services

Community Grants Program

Offers grants to nonprofit community organizations that provide access to health services

Every Woman Counts Mammography

More than 3,000 women were screened for breast cancer including vulnerable populations

Families in Good Health

Health benefit enrollment, tobacco prevention, health education, and resources for new moms and families

Family Clinic

Primary care services for vulnerable families

Financial Assistance: Low Vision Center: No-cost vision screenings and optical aids for vulnerable children and adults

Mary Hilton Family Clinic

Obstetrics and perinatal services for vulnerable populations

Mobile Unit

Provides pulmonary and cardiac screenings out in the community.
Collaborators: Hospital will partner with the LGBTQ
Center of Long Beach and

the Long Beach Department of Health and Human Services





Community Grants Program: Offers grants to nonprofit community organizations that provide mental health programs and services

Families in Good Health: Explores ways to provide community outreach and education to address violence and injury prevention

Violence and Human Trafficking Response Team

Provides education to assist providers and staff to identify patients who may be impacted by abuse, neglect, or violence, including human trafficking



Community Grants Program

Offer grants to nonprofit community organizations that provide housing and homeless programs



California Bridge Program

In collaboration with California Department of Health Care Services, St. Mary will be participating in California Bridge program. Substance Abuse Navigators will be working alongside clinicians utilizing harmreduction methodology to identify patients in the emergency setting who would benefit from initiating medication for addiction treatment or need access to mental healthcare. Navigators would subsequently screen patients for these services, ultimately linking them with appropriate programs in the community.

CARE Program

HIV medical, dental, nutrition, and psychological and social services

Community Grants Program

Offers grants to nonprofit community organizations that provide mental health program and services

In Collaboration with UniHealth Foundation

A Licensed Clinical Social Worker is utilized to help identify signs of mental stress and trauma through adult mental health first aid programs and identify low-income and homeless individuals who are frequent users of the Emergency Department



Bazzeni Wellness Center

No-cost health education and health screenings

CARE Program

HIV medical, dental, nutrition, and psychological and social services

Community Grants Program

Offers grants to nonprofit community organizations that provide preventative practices

Every Woman Counts Mammography

More than 3,000 women screened annually for breast cancer including for vulnerable women

Families in Good Health

Health benefit enrollment, tobacco prevention, health education, and resources for new moms and families

Food Systems Advisory Committee

St. Mary participates in a CommonSpirit Health system wide committee to address food insecurity issues in the community including reducing barriers to accessing healthy foods

Mobile Unit

Provides pulmonary and cardiac screenings out in the community



St. Mary Provides Food Boxes



to vulnerable families in collaboration with The Salvation Army



Looking Ahead: Plans for 2023 and Beyond

How St. Mary will continue addressing health disparities in our community

Every Woman Counts (EWC)

Collaboration with Susan G. Komen Foundation to increase awareness and preventative screenings for breast and cervical cancer

Measurable Objective:

Screen 3,000+ women for breast cancer through EWC program

Mary Hilton Family Health Center

Increase access to care and in-home support and postpartum services through the Welcome Baby Program and improve pregnancy outcomes through Welcome Baby Program. Patients are referred through tours of the Labor and Delivery suites and birthing classes

Measurable Objective:

Provide initial assessments on every new patient initiating prenatal care and supplement care with nutrition, education and psychological services in order to improve pregnancy outcomes

Families in Good Health

To collaborate and partner with organizations on relevant advocacy efforts and policy changes that empower the family system and those residing in the community. Provide education, workshops and resources to the populations served by FiGH.

Anticipated Plans:

- Prepare and empower the mother before and after labor.
- Promote infant and child development
- Promote health care coverage and support individuals in navigating and utilizing preventive and treatment services.
- Provide education and resources to empower individuals in self managing their health.
- Stimulate systems changes that support healthy lifestyles through infrastructure change or policy change
- Promote the leadership capacity of youth.
- Promote positive mental and physical health practices among youth.
- Prepare youth for college and entry into the workforce

Family Clinic of Long Beach

Increase access to primary health care for our medically underserved population. Stabilize patients with diabetes and decrease disease through prevention services. Continue initiative with the Port of Long Beach utilize Propeller Health platform to monitor patients with chronic obstructive pulmonary disease (COPD) and asthma.

Measurable Objective:

- Screen patients for Diabetes and Cervical Cancer for prevention purposes
- Provide patients with diabetes medication therapy management
- Manage patient's respiratory diagnosis and other chronic diseases
- Continue to utilize Propeller Initiative to improve patients quality of life

CARE Center

Continue to collaborate with the City of Long Beach
Department of Health and Human Services on Sexually
Transmitted Infection (STI) screening and partner
notification as well as with the LA County Department of
Public Health, APLA Health, Long Beach VA, Bienestar,
California State University Long Beach and The LGBTQ
Center for STD Screening

Measurable Objective:

- 90% of CARE patients will be "retained in care" in Fiscal Year 2023 which is defined on standard of at least one visit in a 6 month period in a year
- 95% of CARE patients achieve and maintain complete HIV viral suppression
- Increase the number of PreP (pre-exposure prophylaxis) and PeP (post-exposure prophylaxis) visits to 1,500
- Perform 4,000 HIV tests in the Emergency Department and 300 HIV tests in the CARE walk-in clinic
- Provide 1,200 behavior health visits in-person or via telemedicine
- Distribute 2,1000 allotments of food through CARE Food Pantry
- Initiate "Rapid Start" ART for 36 patients







Left to Right: Foundation Trustee Chair Tim Aldrete and Dr. Robert Lugliani.

2022 Holiday Party

St. Mary presents Inaugural Spirit of St. Mary Awards at 2022 Holiday Party

t. Mary Medical Center had the honor of recognizing three outstanding individuals with its inaugural Spirit of St. Mary Award at its recent holiday party. The first two recipients were Long Beach Chief of Police, Wally Hebeish, for his department, as well as Chief Xavier Espino on behalf of the Long Beach Fire Department.

Carolyn Caldwell, SMMC President, presented the awards and stated, "The Spirit of St. Mary Award is presented to those who live humankindness - the idea that every person has the power and potential to bring healing to others. We are honored to present this new award to the heroes of the police and fire departments."

Dr. Robert Lugliani, who retired after 56 years of service with St. Mary Medical Center, was also honored this night. Dr. Lugliani received the Spirit of St. Mary Award in gratitude for his devotion to patients, for his service to our hospital, for his generosity as a donor, for embodying the highest ideals of his calling as a physician, and for so wonderfully fulfilling our mission.

Dr. Tanya Stewart, one of Dr. Lugliani's seven children, offered a tribute to her father as a person, a devoted father, and loving husband. Speaking for the medical staff of St. Mary Medical Center, Dr. Greg Hanley, former Chief of Staff, referred to Dr. Lugliani as a role model for younger physicians and a great teacher. Dr. Lugliani was presented the award by Tim Aldrete, Chair of the St Mary Foundation Board of Trustees.

Congratulations to our three winners! We are so incredibly blessed for these long-standing relationships.

Decades of Dedication to St. Mary Medical Center

Thank you to our St. Mary Medical Center employees who have dedicated their careers to serving our community. Below is a list of all employees who have served five years or more in our ministry. Names and years are provided by human resources.

50 or More **Years of Service**

David Luth Angela Rosales

45 or More **Years of Service**

Victoria Kinsman Sharon McNealy

40 or More **Years of Service**

Dr. Chester Choi Cynthia Cortez Carol Craig Mercedes Esperanza Gloria Hernandez Irma King **Audrey Kinney** Vincent Payne Maria Saito Bonnie Underwood

35 or More **Years of Service**

Marilou Abadilla Jacqueline Beard Raymond Cano Laura Dixon Carol Elliott Hanna Cathy Ferguson Shari Glenn Nancy Hampton Diana Hawkins Shauna Hermes Rebecca Highley Susan Hoenisch Irma Leon Hortencia Marta Martha McMahon Elena Mora llabelle Orpilla Mollicah Ouklore **Bunroeung Ray** Margarita Reyes Joseph Salazar Lydivic Santos Andreina Serrano Mary Smith Sangita Vandermeer Patricia Warren Kim Whitsett

30 or More **Years of Service**

Sonja Arnold Lisa Arnone

Ana Avitia Charles Bell Sheryl Bickel Monica Buenrostro Cindy Campbell Sandra Castillo

Martha Cisneros **Antoinette Cooper** Mona Cruz Roger Cuenca

Martin Davalos

Dennis Dimarucot Sara Erskine Marisol Esquivias Elva Flores

Alejandro Flores Elisa Francia Irene Fukui Gail Gardner

Patricia Germann Maria Gomez

Kimberly Grabowski Sarah Guevara Lillian Herrera Catherine Hirokawa Ellen Jaramillo

Sheila Jennings Johnny Keo Chhey Kong Deborah Larvine Teresa Leivan Olga Lozano Gary Marasigan

Veronica Mathieson Jonelle Maue-Ruggio **Ambert Moore** Thanh-Cam Nguyen

May Patam Kimberly Pienh-Ros James Pontigo Luzviminda Pulido

Cynthia Radcliffe Carolyn Reeves Alicia Riley Bertha Rodriguez

Margaret Ross Norma Rubio Rosalba Sandoval

Sara Seaton Yvonne Sison Eva Marie Tan

Victoria Teora Jody Teruya Marian Vales

Sofia Vargas Arizelda Vazquez Jovita Velasco

Joebert Villanueva Josephine Viloria Sandra Welke **Becky Yourex** Maria Zendejas

25 or More **Years of Service**

Juan Aguilar John Blasco Maria Calimquim Cristina Canaria **Ruby Chang** Frank Covarubias Celestino Del Rosario Rose Domantay Patrick Felipe Jose Felix Olivia Gonzalez Carmen Guzman Phil Herrera **David Jimenez** Peter Keo Kathy Lemoine Yvonne Lesser Tracy Lundahl Mario Mateo Londap Meas Jose Medina Margaret Meehan Arlene Mojica-Blair Florie Munoz Jennifer Ortega Walter Ozawa Jonathan Pablo Stephanie Phillips Jennifer Pickard Sherrell Pickens Bella Ramos Sabah Rashwan Liliana Saavedra **Edward Sanchez** Cheryl Sasse **Audrey Solis** Ingrid Umana Siobhan Van Gieson Enrique Vega Mark Verrett Ronnell Wilson-Nichols

20 or More **Years of Service**

Debbie Acevedo Ramona Acosta Jerry Afanador Edgar Alcodia Fatima Ali Hijara

Agnes Almodovar Maria Alvarado Ninarose Andersen Carlota Anderson Narcisa Angel Mario Arguello Ardel Avelino Diana Ayala Cristobal Badillo Eva Baltazar Vanessa Baltazar Rhonda Banks-Moore Craig Bartlett Connie Batres Jose Bermudez Mendoza Isabel Bernal Alvaro Botello **Sherry Cabebe** Dianalyn Castisimo Catalina Ceja Micahel Chan Jimmy Chao Jeffrey Chartier Sara Chavez Carl Conley John De Vaere Ferdinand Del Rosario Bernadette Dulay Tiffany Edmiston Helen Estrada Aurora Fields Mary Figueroa Marie Flor Melissa Friedman Vosberg Genelyn Gacula Edvin Garcia Ignacio Garcia Maria Garcia Cisneros Stephanie Glass Maricela Gomez Pena Rosalinda Gonzales Maria Gonzalez **Beatriz Gutierrez** Rick Gutierrez Adaih Gutierrez Mauricio Gutierrez Sara Hernandez

Jimmy Hernandez

Genoveva Holguin

Dale Hozaki

Tara James

Terrell Johnson

Audrey Junor

Hilda Lacson

Pedora Keo

Marlene Laxamana Paul Lovely Max Lundahl Sithary Oun Ly Fariba Maghoul Catalina Maldonado Rommel Manarang Susan Martinez David Mayen Daniel Mc Cartan Stephanie Mckinney Maria Medina Josefina Melendez Gloria Mihailescu Akkieba Mills-Gomez Ana Maria Mojica Maria Moreno Albert Moser Senorina Murguia Joan Murray Kim-Khanh Nguven Nary Nhim Kathleen O Malley Laura Ordonez Ana Orozco William Paige Cherlene Panganiban **Emily Parenteau** Nicole Payne Catherine Pearce Lauren Peiser Phillip Penn Veronica Perez Elizabeth Phillips Ricky Pouncey Jocelyn Racela Araceli Ramirez Leonardo Rebullar Sr Remi Remi Maria Reyes Carla Madeleine Reyes Leonida Reynoso Linda Richards William Robinson **Aracely Rodas** Angelica Rodriguez Michael Saldana Micaela Sanchez De Bacilio Kathryn Sanders

Dominic Santos

Anthony Schiavoni

William Schrader

Bounmy Sisawang

Frances Soliz-Gutierrez

Tracy Scales

Allen Lavadia

Lucia Tafoya Juan Teran Monin Thoeung Pat Tran Ines Trinidad Sandra Velazquez Michelle Venable Rosita Venegas Jose Violan Lin-Lin Wang Brian Wilson

15 or More **Years of Service**

Joan Abutan Stephen Adams Cleofe Alcontin **Gaynor Alexis** Rosalia Amezcua Poh Ang Rebeca Anthony Henry Asis Lida Avelino Anita Badillo Josie Bancale Sergio Banuelos Tammy Basile Chatara Bass Alberto Bermudez Ma Divina Bernardo Alexander Bunyi Jemina Cadores Merlyn Calaguas Maria Victoria Campos Teresita Canada **Christopher Cascone** Wendy Castillo Elaine Chambers Ladine Chan Dhana Chapagain Jamal Chavez Faraja Comoro Janel Cruz Salvador De Jesus Juvy De Leon Palma Teresita De Raya Brian Deshler Kathy Dollarhide Jeremy Epp Mercedes Espinoza Arlene Fadera Kevin Failla Byron Folgar Floribeth Fortaleza Lori Funaoka-Lew Merle Galicio

Joe Garibay

Victoria Guzman Joseph Hanzlik Mario Hernandez Gabriel Hernandez Christina Holguin Denise Holland Juliet Hontiveros Joahanna Horario Michael Huang Raydene Ilagan Jeanellis Jackson Zoila James Joseph Javier Melinda Jennings Dana Jensen Karen Johnson Lisa Johnson Anjana Karki Jennifer Kato Hyungsook Kim Jason Klauk Amy Kum Lorena Langarica Emilyn Lao Elvin Lapiz Christy Laue Junod Gricel Lawson Marichel Lazaro Camecia Lee **Ruby Leverett** Irina Levi Art Lima Freddy Llanas Eng Long **Enrique Lopez** Hermie Lopez Julie Lopez Rose Lujan Phillip Mai Rocco Mancini Maria Paz Asunc Manrique Cynthia Marquetti Andre Melendez Rosa Mendoza Ahedo Maria Morales Veronica Murillo Corina Navarro Cecilia Ochoa Christina Ochoa Aguilar Angelica Palacios Leticia Pena **Fhey Penuliar**

Irene Gonzales

Erika Gonzalez

Gita Guragain

Cynthia Perez Quoc Phan Janet Pluma Dina Poppleton-Smith Keith Potts **Rudy Puentes** Angel Pulido Jewel Ramirez Zapata Dr. Neill Ramos Loida Rebullar Rosa Reyes Jo Yvette Reyes Irene Reyes Stacey Robinson Jason Roble Christopher Roche Crisalis Roche Lorena Rodriguez Jose Rojas Cheryl Roldan Raul Romana Daniel Saavedra Alekhine Sabalo Mary Grace Salazar Linda Scott Alison Sells Eliza Shrestha Vo Phay Sin **Javier Soto** Vanessa Stipp **Donald Toombs** Suzana Torres Andrew Tovias Cam Tran Linda Trujillo Melissia Turpin Carlos Valderrama Maria Valenzuela De Hobbs Carolina Velasquez Wendy Wilson Yanlin Xiong

10 or More **Years of Service**

Sunnary Yang

Gloria Yuzon

Bryan Abac Sheryll Acoba-Dumas Vicki Acosta Anju Adhikari Arturo Alarcon Edgarjoses Almodovar Shannon Anchaleechamaikorn Monica Arevalo Kelly Arroyo Pat Arvizu Honey Bacaron Liz Baldovinoz Carletta Barnes Jacqueline Bass Lynnette Bello Leticia Benavides Druscilla Blakley Amanda Boynton

Ian Green **Edward Gruber** Christina Guardado Jenny Guerrero Veronica Guerrero Gina Guevara-Wilder Juan Guirola Ali Hall Repo Heng Mauricio Hernandez Barbara Hewett Jennifer Highley Cindy Ho Ellen Hong Nancy Jimenez Tess Jose Marian Joson Kit Katz **April Kearney** Aaron Keo Esther Kim Brian Kucera Vincent Laguana Jess Lechon Mary Leilani Kellie Leko **Angie Macis** Verak Mam Lisa Marlia Adrienne Marsh Alma Martinez Wendy Martinez Uribe Keiko Maruyama Febien Maternal **Bonnie Mathews Tammie Mccans** Kevin Melgar

Cheryl Buckley Alexandra Mendel Jarmetrius Burns Javier Mendoza Michael Butcher Eduardo Meza Jenny Cabral Nicole Militello Maribel Camarena **Albert Montes** Lisa Carv Selena Morton Angelica Casas Rommel Navidad Maingan Chau Jennifer Ngo Touch Chhom Christine Nguyen Mary Choi Lucia Ochoa Tania Corzo Corado Ellen Oliveira Lydia Ortega Cecilia David Veronica De La Cruz Aaron Oshima Nisha Devankatt Perry Palm Elizabeth Papini Blanca Dixon Sharon Evangelista Kyle Peterson Maila Exconde Jennifer Phang Pope Jenna Failla Susan Photenhauer John Fairchild Veronica Pineda Eileen Joy Fernandez Gonzalez Manuel Kouthear Pong Jose Figueroa Barajas Katrina Puig **Cindy Garces** Dr. Brian Rayhanabad Venecia Garcia Joni Razalan Cheryl Garcia Jacqueline Rey Hortencia Garcia Belita Roberts Dr.Hripsime Stephanie Rodriguez Allison Roque Gharibjanyan Alondra Gomez Eric Ross George Ruiz Lairessa Runas Ramon Salas-Sarmiento Marco Salvato **Daniel Samarripa** Samuel Sedrak Sabay Sek Jeremy Shadrick Meghan Shea Monica Solorzano Yedid Stanton Dr. Sarah Strube Mali Teng Heather Teran Ponnareay Thach **April Torres** Esther Valdovinos Kristina Vartanian Maria Vazquez Elizabeth Vazquez Karla Villalpando Reyna Villarreal Gonzalez Claudio Villegas Chanh Vu Susan Wellborn

5 or More **Years of Service**

Suzette Aguilar **Emily Alford** Cynthia Aljian-Craig Travis Ang

Stephanie Gomez

Vincent Gonzales

Maria Gonzalez

Bernarda Gonzalez

Christine Gutierrez

Alyx Munden

Pedro Munoz

Eduardo Arce Shelise Ashley Michele Astiazaran Abraham Atiase Asha Badal David Berkshire Sandra Berruecos Misti Berry Patrick Bickel Jeffrey Brewer Shanita Buchanan Rebecca Buckley Charles Bull Samantha Burns Juan Camargo Ruiz Jennifer Carey Gloria Carter Kristin Chalmers Franchesca Chan Enffie Chen Coty Chestnut Sophon Chetcheuth Nicole Chretien Maria Clave **Brent Conner** Cristina Cordova Rosa Crespo Anna Cupp Steven Dabu Matthew Dahms Son Dam Linzy Davidson Chelsie De La Haye Alexandria De Leon Katherine De Los Santos Kevin Deitch Marissa Delos Reyes Carmen Deoferio Reynaldo Diego Nhi Dinh Monica Vashti Dizon Susan Durston Shobna Dutt Najla Emadi Rachel Enerio Erin Esguerra Nathan Falangas Lizelle Felix Rogelio Flores Marilou Flores Mondana Foley Cynthia Forkland Luz Fortiz **Gregory Froelich** Po Ying Fung Victor Gacula Sayda Galdamez Christina Galindo Glenda Garcia Viviana Gomez

Rigel Gutierrez Perez Manuel Hakimi Tiarra Hammond Jessica Hart Lalen Has Takao Hattori Valerie Heacock Jonathan Hehl Chantha Heng Catherine Hernandez Patricia Herrera Marcie Hilton Anh Tuyen Hoang Christen Holguin Leslie Honda Jen Hunt Racy In Anthovie Iskarous Gary Iwakoshi Jorge Jacinto Trisha Jackson Shelly Jenkins Pietro Joch Caren Joy Jones Jason Kiley Hyun Kim Stanley Kim Julianita King Karra Kirby Trace Klug Judy Kraemer Olivia Le Grace Lee Dina Lee Mi Young Lee Alexandra Leon Denise Livingston Vannessa Lopez Mayra Lopez Gonzalez Rebecca Lowen Veasna Mai Leo Manicad Arnold Maningo Lisette Martinez Maria Martinez Diego Martinez Joshua Mas Andrea Mata Willard Mataya Erica Mateo Lopez Derek Matsui Laureen Mc Vicker Jennifer Mcclain Jason Mendoza Amira Michael Kel Miller Floyd Miller Julie Mills Macy Moazez Adrian Montero Tina Moore-Yamron **Nancy Morales** Itza Moreno Blindusa Mosteanu

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Johnny Santos

Ethan Sauser

Keith Seaman

Carmen Sendis

Mary Ellen Scerra

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Sarah Shryock Phuong Snedden Sokunratha So Silda Soma Irving Soto Sanchez Sarahi Soto Sanchez Melita Steward Garren Stewart Sarah Strohecker Supatra Sundharawipata Jose Tamayo Dzul Caroline Tela-Sagale Ricardo Tellez Georgina Terrazone Simret Tesfay Lorraine Thompson Diane Thompson Christina Tolentino-Baldridge Jennifer Touye Dianna Trujillo Thao Truong Ben Tsai Courdin Turalitsch Chika Ugwu Alexa Valdez Kristine Valle Ricardo Varela Richard Velasquez Jr. Ailene Ventress Robert Villa Steve Ward Kiara Washington Nicolette Witt Rose Wright Savinh Xavier Sarah Yoo Corazon Young Zaire Zelaya Lopez Juanqi Zhu

Laura Wilch

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